Community Description

The City of Asheville, with a population of 76,764, comprises an area of approximately 45.2 square miles in Western North Carolina. Asheville is the regional center for manufacturing, transportation, health care, banking, professional services, and shopping. The City is the county seat of Buncombe County, the largest city in Western North Carolina, and the eleventh largest city in the State. Asheville is nestled between the Blue Ridge and Great Smoky Mountains and located astride the French Broad and Swannanoa Rivers. The City is surrounded by lush mountains, many with elevations above 5,000 feet.

Recreational opportunities abound in the Asheville area with approximately 16% of the region's area designated as public or recreational. The Biltmore Estate, George Vanderbilt's 19th century estate, comprises over 8,000 acres just outside the city limits. The Blue Ridge Parkway is also headquartered in Asheville. The City also has a strong historic preservation program. This assistance in the preservation of downtown housing and historic structures has created a truly unique and vibrant urban atmosphere in downtown Asheville.

Asheville's natural and architectural beauty, moderate climate, strong job market, and outstanding educational and health care facilities make it one of the most attractive locations in the United States. Asheville is consistently ranked high among the best places to live, work and retire. The City's long-range planning is directed toward preserving this area's high quality of life, so that it shall remain one of the "best places."

Form of City Government

The City of Asheville, which was incorporated in 1797, operates under a Council/Manager form of government. The six-member City Council and the Mayor are elected at-large for staggered terms of four years. City Council, which acts as the City's legislative and policy-making body, selects the City Manager, who is the City's chief administrator and is responsible for implementing the policies and programs adopted by the City Council. The City's 1,000-person workforce provides basic City services including fire and police protection, planning and economic development, public works (streets, traffic, solid waste and stormwater services), parks and recreation, and water.

Statistical Information

Year Established		<u>Utilities</u>	
Asheville	1883	Miles of Streets	379.38
Buncombe County	1792	Number of Street Lights	9,809
		Number of City-Maintained Intersections	62
Size (square miles)		Miles of Water Mains	1,643
Asheville	45.2	Treatment Plants	3
Buncombe County	660	Water Service Connections	51,776
		Fire Hydrants	3,345
<u>Climate</u>		Daily Avg. Consumption of Water (gal)	20.9 million
Avg. Yearly Temp.	55.6 F	Max. Daily Capacity of Treat. Plants (gal)	44 million
Avg. Yearly Rainfall	47.07 in		
Avg. Yearly Snowfall	13.3 in	<u>Fire Protection</u>	
Avg. Elevation	2,165 ft	Number of Stations	11
		Number of Fire Personnel	239
Police Protection		Number of Calls Answered	13,442
Number of Stations	4	Number of Inspections Conducted	2,381
Number of Police Personnel	259		
Number of Patrol Districts	3	Culture & Recreation	
Number of:		Community Centers	11
Calls for Service Dispatched	114,112	Parks & Playgrounds	73
UCR Part I Crimes Reported	5,091	Park Acreage	937
UCR Part I Crimes Cases Cleared	1,293	Swimming Pools	3
Traffic Accidents Investigated	3,290	Tennis Courts	30

Demographic Information

Population Growth 2000-2007

(Source: U.S. Census Bureau, American Factfinder 2007; Geographic Area: City of Asheville, unless otherwise indicated. The Asheville Metropolitan Statistical Area includes the following counties: Buncombe, Haywood, Henderson, & Madison.)

Population (State Est. as of 7	/07)		Population Growth 2000-2007		
City of Asheville	76,764		City of Asheville	11.4%	
Buncombe County	225,609		Buncombe County	9.4%	
Asheville Metro. Stat. Area	405,277				
•					. .
<u>Age</u>	<u>Number</u>	Percent 5.00/	<u>Households</u>	Number	<u>Percent</u>
Under 5 years	4,068	5.3%	Total	33,725	
5-9	3,685	4.8%	Family Households	17,207	51.0%
10-14	3,992	5.2%	Non-Family Households	16,518	49.0%
15-19	4,683	6.1%	Average Household Size	2.14	
20-24	6,218	8.1%	Average Family Size	2.89	
25-34	11,438	14.9%			
35-44	10,210	13.3%	Housing Occupancy	<u>Number</u>	Percent
45-54	10,286	13.4%	Total Housing Units	38,101	
55-59	5,143	6.7%	Occupied Housing Units	33,725	88.5%
60-64	4,222	5.5%	Vacant Housing Units	4,376	11.5%
65-74	5,373	7.0%	Homeowner Vacancy Rate	1.6%	
75-84	5,143	6.7%	Rental Vacancy Rate	5.1%	
85+ years	2,303	3.0%	·		
Median Age	39.5		Housing Tenure	Number	Percent
· ·			Occupied Housing Units	33,725	
<u>Race</u>	Number	Percent	Owner-Occupied Housing Units	18,527	54.9%
White	62,971	82.0%	Renter-Occupied Housing Units		45.1%
Black or African American	11,317	14.7%	3 · · · · · · · · · · · · · · · · · · ·		
Other	2,476	3.2%	<u>Sex</u>	Number	Percent
Hispanic or Latino (any race)	3,218	4.2%	Male	35,388	46.1%
	, -		Female	41,376	53.9%
				,	

Other Demographic Information

(Source: Asheville Area Chamber of Commerce)

Population (State Est. as of 7/07)

Public Schools		Area Colleges & Universities	Enrollment
Number of Elementary Schools	6	University of North Carolina-Asheville	3,520
Number of Middle/High Schools	2/1	Western Carolina University	9,060
Total Student Enrollment	3,826	Mars Hill College	1,160
		Warren Wilson College	900
<i>Medical</i>		Montreat College	1,030
Hospitals/Beds	3/1,668	Asheville-Bunc. Tech/Comm College	6,250
Doctors	808	•	
Dentists	142	Housing	
		Avg. Price of Area Homes Sold (2008)	\$277,825

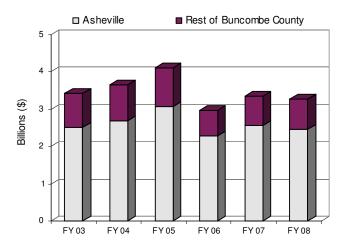
Economic Indicators

Growth in many of the City's revenues depends on the state of the economy. When the economy is expanding, revenues are up, and when the economy slows, revenues react accordingly. Given this relationship, key economic indicators, such as retail sales, unemployment rates, job growth, construction starts and hotel/motel sales are helpful in assessing why revenues are either up or down, and how they might be trending in the future. Although the City's revenues are most directly impacted by the local economy, trends in North Carolina and across the nation are also important.

Retail Sales (Source: N.C. Department of Revenue)

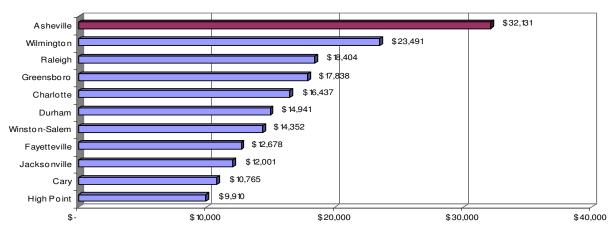
Buncombe County Retail Sales

		% Growth
FY 97-98	3,081,052,389	5.73%
FY 98-99	3,211,541,498	4.24%
FY 99-00	3,244,933,551	1.04%
FY 00-01	3,385,178,057	4.32%
FY 01-02	3,431,308,897	1.36%
FY 02-03	3,443,728,087	0.41%
FY 03-04	3,652,735,132	6.07%
FY 04-05	4,052,113,042	10.93%
FY 05-06	3,002,061,125	NA
FY 06-07	3,336,213,094	11.13%
FY 07-08	3,283,356,807	-1.58%



In addition to being an important indicator of overall local economic health, Buncombe County retail sales activity also directly impacts the City's general fund budget through sales tax receipts. The economic recession and its lingering effects caused retail sales growth to slow substantially between FY 01-02 and FY 02-03, with annual growth averaging only .89% over this time period. Retail sales improved in FY 03-04 and continued to grow through FY 06-07. With the onset of the current recession in FY 07-08, retail sales fell by 1.58%. A more substantial drop in retail sales will show up in FY 2008-09 year end data. Due to a change in the way the state calculates retail sales, FY 05-06 data is not comparable to prior years.

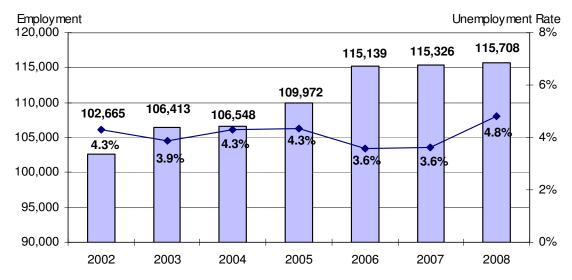
Per Capita Retail Sales for North Carolina's Eleven Largest Cities FY 2007-08



Population Estimates: Office of State Planning as of 7/1/07.

Of the \$3.3 billion in retail sales recorded in Buncombe County during FY 2007-08, \$2.5 billion or 76% of those sales occurred within the City of Asheville. Among the eleven largest cities in North Carolina, Asheville had the highest level of retail sales per resident in FY 2007-08. This data reflects Asheville's position as the regional economic center for Western North Carolina. Asheville's high level of retail sales per resident is also likely associated with Asheville's status as a tourist destination.

Labor Market Trends (Sources: N.C. Employment Security Commission & the Asheville Area Chamber of Commerce)



Buncombe County Workforce

	% of	Employn	nent Growth	
Largest Employment Sectors (NAICS)	Employment	Year	Avg. Employment	% Change
Health Services & Private Education	16.9%	1999	102,931	0.74%
Government (federal, state and local)	14.7%	2000	104,617	1.64%
Leisure & Hospitality	13.8%	2001	104,738	0.12%
Retail Trade	12.8%	2002	102,665	-1.98%
Manufacturing	11.2%	2003	106,413	3.65%
Professional & Business Services	9.8%	2004	106,548	0.13%
Construction	6.7%	2005	109,972	3.21%
Financial Activities	3.4%	2006	115,139	4.70%
Wholesale	2.9%	2007	115,326	0.16%
Transportation & Utilities	2.5%	2008	115,708	0.33%
Information	1.3%			

The unemployment rate is a critical indicator of relative strength in the local economy. As the effects of the recession began to be felt in Buncombe County, the average unemployment climbed to 4.8% in 2008. The unemployment rate has continued to climb dramatically in 2009, and as of May, the county's unemployment rate stood at 8.8%. Local unemployment rates are below both the statewide rate (11.1%) and the national rate (9.4%).

Between 1999 and 2008, the total employment in Buncombe County increased by 12,777 jobs or 12.4%. In 2008, average Buncombe County employment increased by 0.33%, reaching an all-time high of 115,708.

The County's leading industry in terms of employment is health care & private education, which employed 30,600 people in 2008. Other leading industry sectors include government, leisure & hospitality, and retail trade. Together these four sectors accounted for approximately 58.2% of all Buncombe County jobs in 2008. Despite the fact that it remains the fifth largest industry sector in Buncombe County, the manufacturing sector has experienced a significant decline in recent years. Over the last eight years, local manufacturing employment has declined 26.8%.

According to the latest data provided by the U.S. Bureau of Labor Statistics, the average annual pay in the Asheville Metropolitan Statistical Area (MSA) in 2007 was \$34,170. Asheville's MSA average annual pay was below both the state (\$36,900) and national (\$40,690) averages.

Labor Market Trends (Sources: Asheville Area Chamber of Commerce & N.C. Department of Commerce)

Major Buncombe County Employers

Employer	Employment	Employer	Employment
Mission Health & Hospitals	3,000+	VA Medical Center	1,000-2,999
Buncombe County Public Schools	3,000+	The Biltmore Company	1,000-2,999
Ingles Markets, Inc.	3,000+	The Grove Park Inn Resort & Spa	1,000-2,999
Buncombe County	1,000-2,999	BorgWarner Turbo & Emissions Systems	750-999
City of Asheville	1,000-2,999	CarePartners	750-999

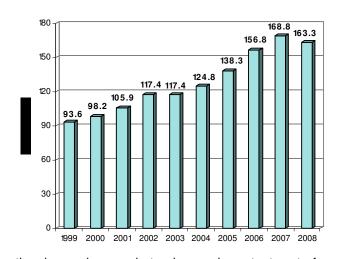
ACCRA Cost of Living Index (4th Quarter 2008)

Cities	All Items	Food	Housing
Asheville	99.7	100.2	101.8
Raleigh	102.6	104.1	99.3
Charlotte	94.2	102.2	79.9
Winston-Salem	90.8	98.6	76.4
Columbia, SC	95.2	108	77.1

(100 = The Composite National Average)

<u>Buncombe County Hotel/Motel Sales</u> (Sources: N.C. Department of Commerce & the Asheville Area Chamber of Commerce)

	Hotel/Motel Sales	% Change
1999	93,599,204	3.0%
2000	98,176,768	4.9%
2001	105,942,408	7.9%
2002	117,411,941	10.8%
2003	117,444,465	0.0%
2004	124,767,177	6.2%
2005	138,271,482	10.8%
2006	156,752,276	13.4%
2007	168,839,645	7.7%
2008	163,309,090	-3.3%



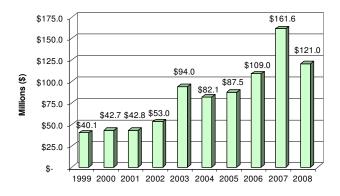
Asheville's setting, in the heart of a vast and beautiful recreational area, has made tourism an important part of the local economy. The most recent data from the N.C. Department of Commerce indicate that domestic tourism in Buncombe County generated an economic impact of \$709.4 million in 2007, an increase of 9.9% compared to 2006. Buncombe County ranks 5th in travel impact among the state's 100 counties. Over 8,970 jobs in Buncombe County are directly linked to travel and tourism. Growth in hotel/motel sales is a good indicator of the status of the local tourist economy. Hotel/motel sales grew steadily between 2004 and 2007, however the effects of the current recessions began being felt in 2008 and hotel/motel sales fell by 3.3%.

Construction Trends (Source: City of Asheville Building Safety Department)

Residential Permit Valuation

Residential Permit Valuation

		% Change
1999	37,271,779	-38.77%
2000	41,708,329	11.90%
2001	41,897,612	0.45%
2002	52,343,315	24.93%
2003	93,330,295	78.30%
2004	81,642,524	-12.52%
2005	87,098,910	6.68%
2006	108,985,834	25.13%
2007	161,644,733	48.32%
2008	120.947.414	-25.16%

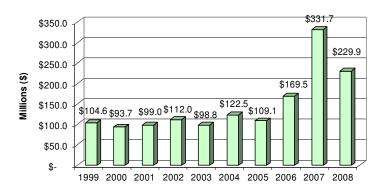


Residential property is the single largest component of the City's tax base comprising 50% of the City's total assessed valuation. Trends in residential construction are therefore an important indicator of overall growth in the City's financial capacity. In addition, residential development generally costs more to service than other types of development. Explosive growth in residential construction can thus lead to more demand for services and higher operating costs for City departments. The value of residential construction in the City has been well above historical averages in each of the last five years, but permit values fell by 25.16% in 2008 as the recession began impacting the local construction industry.

Commercial Permit Valuation

Commercial Permit Valuation

	% Change
104,611,542	120.55%
93,723,352	-10.41%
98,982,460	5.61%
111,985,132	13.14%
98,748,514	-11.82%
122,571,901	24.13%
109,124,425	-10.97%
169,568,937	55.39%
331,721,367	95.63%
229,910,119	-30.69%
	93,723,352 98,982,460 111,985,132 98,748,514 122,571,901 109,124,425 169,568,937 331,721,367



Commercial property is the second largest component of the City's tax base comprising 33% of the City's total assessed valuation. Growth in commercial construction is important for the City's financial capacity and for the overall health of the local economy. Commercial construction activity reached a new high in 2007 before decreasing by 30.69% in 2008. It should be noted that even with the decline in 2008, commercial construction activity remained strong in Asheville during the early part of the current recession. Major commercial construction projects permitted in 2008 include the Biltmore Town Square, Country Inn & Suites Hotel, the Hotel Indigo, and the Fitzgerald Project at the Grove Park Inn.